

NEW Staff Feeding Programme

**A simplified, familiar program that brings your
rewards and recommendations together**

IN ONE PLACE



Get your cashback in 4 simple steps

The screenshot shows the login interface for 'Vet Clinic Staff'. It includes a 'Pet Parent' tab, a description of the portal for organization/professional users, a note about login requirements, and a 'Continue to Hill's SSO' button. A 'Forgot Password?' link is at the bottom.

Log in to your H4M Vet account

Go to the 'Vet Clinic Staff' tab and follow the step-by-step guide on the next slides. Make sure you are verified by your clinic admin on H4M to access Staff Feeding.

The screenshot shows the 'Staff feeding' section with an 'Available Rewards Balance' of €0.00. It includes a note to register at least one pet before making a purchase and an 'Add new pet' button.

Add up to 2 pets

Once logged in, click on 'Staff Feeding' and go to 'Add new pet'. You can add up to 2 pets to your account.

The screenshot shows the 'My Purchases' section with a progress bar for 'Select Products', 'Upload Invoice', and 'Review'. It displays a product 'Hill's PRESCRIPTION DIET j/d Dog Food' with a quantity of 1 and a reward value of €12.00. An 'Add New Product' button is at the bottom.

Create a claim

Once you've added a pet, go to 'Staff Feeding,' add a product by scanning or manually entering the barcode, and upload your receipt.

The screenshot shows the 'REQUEST MONEY' page with a 'Cashback Balance' of €0.00. It includes instructions on how to request cashback and a 'Request Payout' button.

Request payout

Once your claim is approved, you can request money at any time by clicking 'Request Payout'.



NEW Staff Feeding Programme

How to log in:
a Step-by-step Guide



User scenarios

1. If you have an admin account on Hills4me, please go to *slide 5*
2. If you have used Hill's Quick Reco (ie.hills4me.com), please go to *slide 11*
3. If you are registered on hillsvet.co.uk, please go to *slide 16*
4. If you are registered as a pet parent and have used Hill's Loyalty (ie.hills4me.com), please go to *slide 23*
5. If you have not used the Hills4me or Hillsvet websites, please go to *slide 30*

1. For clinic admins: How to verify users on Hills4me

If you need admin access to Hills4me, please ask your Hill's
representative for assistance or contact us
<https://ie.hills4me.com/contacts/new>



What Admin access is



1. Admin access enables you to manage users assigned to your clinic ID:
 - Deactivate** - users won't be able to log into Hills4me
 - Verify** - users will have access to Staff Feeding and can send Quick Reco emails
 - Unverify** - users can log in, but won't have access to Staff Feeding or the ability to send Quick Reco emails
2. You also have access to clinic data, including Quick Reco & Loyalty dashboards

Please start by reviewing the list of your clinic staff and verify those who need access to Staff Feeding.

Go to the 'Vet Clinic Staff' tab and click on 'Continue to Hill's SSO'.

FAQ Contact

Get Started

Pet Parent

Vet Clinic Staff

Organization/Professional users are Veterinarians, Veterinary Students, or employees of Veterinary Clinics, Veterinary Universities, or Shelters.

Hill's professionals login through the Hill's Single Sign On portal, which will enable you to use HillsVet, Hills4me, etc., using one login.

To continue, we will redirect you to the Hill's SSO portal.

Continue to Hill's SSO

Forgot Password?

Register

1 Click on the tab "Vet Clinic Staff"

2 Click on the tab "Continue to Hill's SSO"

Sign in to Hills4Me with your credentials




Transforming Lives

Login to Hills4me

Email *

Password *

☐ Remember me

[Sign In](#)

[Don't have an account?](#) [Register](#)

[Forgot password?](#)

Enter your email address and
password here

Once logged in, go to the clinic users list and verify the users who need access

RECOMMEND

Staff Feeding



1

Go to "Users" tab

ORGANISATION USERS

Invite

User Count: 175

User	Status	Recommendations 01-Jan-2025 --> 30-Sep-2025	Recommendations 01-Sep-2025 --> 30-Sep-2025	Org Admin	Actions
	INACTIVE Verified!	0	0	✓	Activate Unverify Revoke Organisational Admin
	INACTIVE Email Confirmed Membership verification not needed.	0	0		Activate Verify Make Organisation Admin
	INACTIVE Email Confirmed Declined	0	0		Activate Verify Make Organisation Admin
	INACTIVE Email Confirmed Declined	0	0		Activate Verify Make Organisation Admin
	Active Email Confirmed Verified!	0	0		Deactivate Unverify Make Organisation Admin
	Active Email Confirmed Verified!	0	0		Deactivate Unverify Make Organisation Admin

2

Click "Verify"

Next time a new user registers, you'll receive an email to verify them



Hills4Me Verification

The following user has registered with Hills4Me and is now waiting for confirmation.
The user will have limited functionality until confirmed.

Please confirm that this user is part of your organization.

Confirming this user as a member of this organization also approves them for staff pricing

[Confirm User](#)

[Decline User](#)

(Declining the user helps us determine which users have been definitely reviewed, so if you can't find evidence that this person is part of your organization, please click the "Decline" link.)

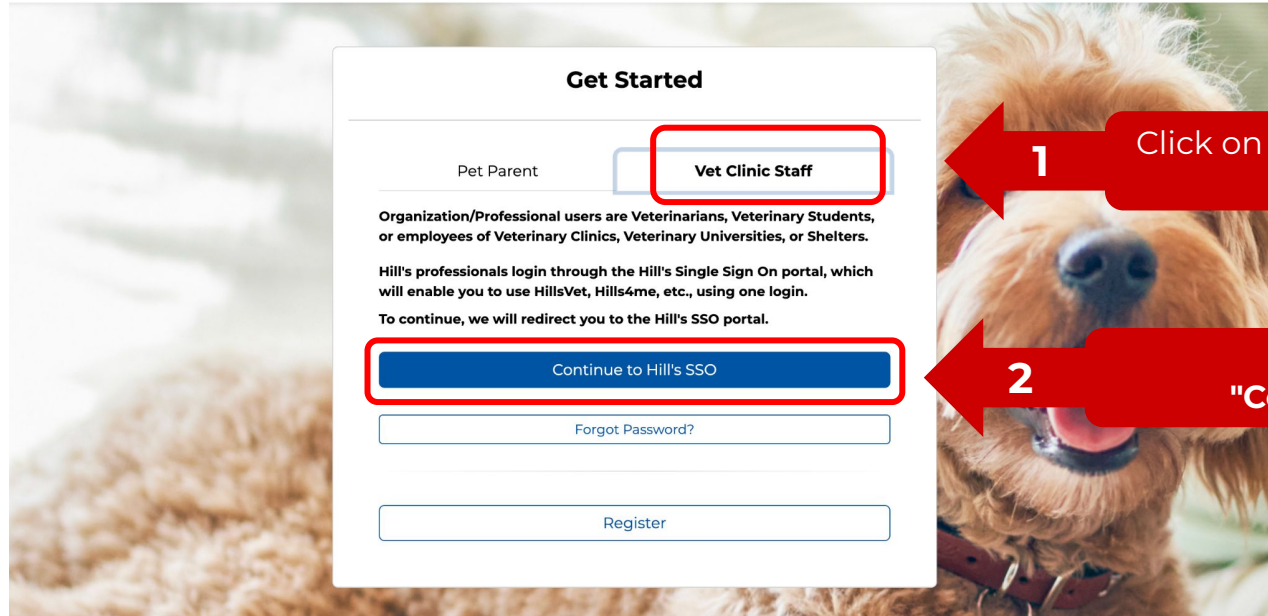
Thank you!

The Hill's Team

Click **"Confirm User"**

2. For users who already
have a Quick Reco account





1

Click on the tab "Vet Clinic Staff"

2

Click on the tab "Continue to Hill's SSO"

Sign in to Hills4Me with your credentials




Transforming Lives

Login to Hills4me

Email *

Password *

☐ Remember me

[Sign In](#)

[Don't have an account?](#) [Register](#)

[Forgot password?](#)

Enter your email address and
password here

You should now be able to access Quick Reco and Staff Feeding



Desktop

RECOMMEND

Staff Feeding



MY CLINIC

QR Code

Clinic Details

Your QR code will allow your customer to scan your Clinic ID directly while in the tool registering. Please note, this QR code will not work unless a customer is on loyalty.hills4me.com and registering step-by-step. We therefore, do not recommend using this code on advertising materials.



[Email to Client](#)

Use this code to manually input the 5-digit Clinic ID into the Rewards Tool during step-by-step registration.

Mobile

RECOMMEND

Staff Feeding





Click here

code will not work unless a customer is on loyalty.hills4me.com and registering step-by-step. We therefore, do not recommend using this code on advertising materials.



[Email to Client](#)

Use this code to manually input the 5-digit Clinic ID into the Rewards Tool during step-by-step registration.

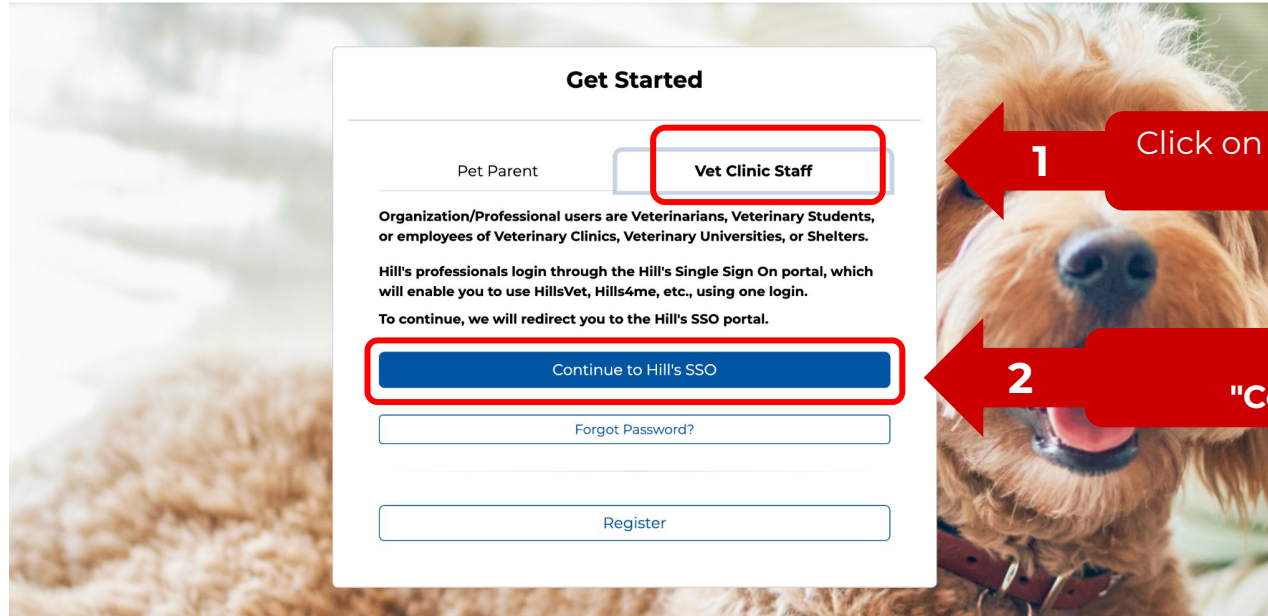
Once you are logged in, if you don't see a Staff Feeding button, your account may not have been verified yet. Please ask your clinic admin to verify your account to access Staff Feeding.



You will receive this email once your clinic admin verifies your account on Hills4me

3. For users with an
account on hillsvet.co.uk
but without a Quick Reco
account





Get Started

Pet Parent

Vet Clinic Staff

Organization/Professional users are Veterinarians, Veterinary Students, or employees of Veterinary Clinics, Veterinary Universities, or Shelters.

Hill's professionals login through the Hill's Single Sign On portal, which will enable you to use HillsVet, Hills4me, etc., using one login.

To continue, we will redirect you to the Hill's SSO portal.

Continue to Hill's SSO

Forgot Password?

Register

1

Click on the tab "**Vet Clinic Staff**"

2

Click on the tab "**Continue to Hill's SSO**"

Sign in to Hills4Me with your Hillsvet credentials




Transforming Lives

Login to Hills4me

Email *

Password *

☐ Remember me [Sign In](#)

[Don't have an account?](#) [Register](#)

[Forgot password?](#)

Enter your Hillsvet email address
and password here

We will ask you to confirm a couple of details in the process, please complete only the mandatory fields marked with an *



Transforming Lives

Hills4me

We still need a few more details:

I am a *

Vet

When did you graduate? *

<2000

Clinic ID *

00000

Address 1

Address 2

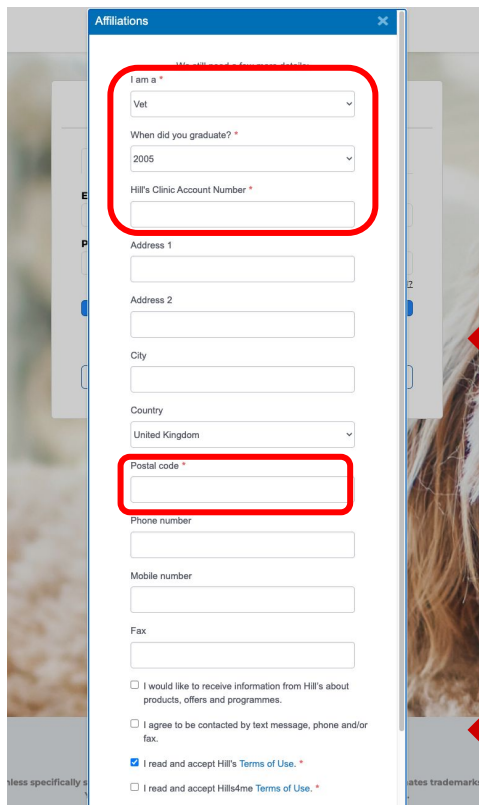
- ☒ I would like to receive information from Hill's about products, offers and programmes.
- ☒ I agree to be contacted by text message, phone and/or fax.
- ☒ I read and accept Hill's [Terms of Use](#). *
- ☐ I read and accept Hills4me [Terms of Use](#). *
- ☒ I read and accept Hill's [Privacy Policy](#). *

Submit

When everything is ready click on **"Submit"**.

Note: Your clinic code will already be auto-filled in, you will need to add a postcode.

When visiting ie.hills4me.com, if you see this section, it means that you are already logged in to one of our platforms (hillsvet.co.uk or the Veterinary Academy).



Affiliations

I am a *

Vet

When did you graduate? *

2005

Hill's Clinic Account Number *

Address 1

Address 2

City

Country

United Kingdom

Postal code *

Phone number

Mobile number

Fax

☐ I would like to receive information from Hill's about products, offers and programmes.

☐ I agree to be contacted by text message, phone and/or fax.

☒ I read and accept Hill's Terms of Use. *

☐ I read and accept Hills4me Terms of Use. *

1

Please fill in only the **required** fields

2

Accept the **Terms and Conditions** and click on **Submit**

You should now be able to access Quick Reco and Staff Feeding



Desktop



MY CLINIC

QR Code Clinic Details

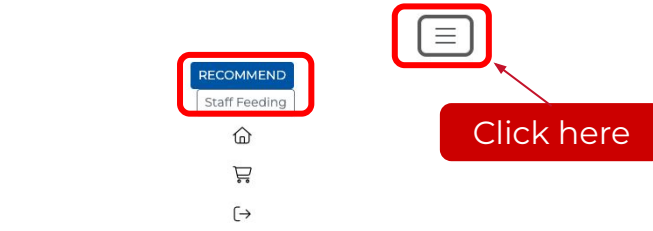
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Use this code to manually input the 5-digit Clinic ID into the Rewards Tool during step-by-step registration.

Mobile



code will not work unless a customer is on loyalty.hills4me.com and registering step-by-step. We therefore, do not recommend using this code on advertising materials.



[Email to Client](#)

Use this code to manually input the 5-digit Clinic ID into the Rewards Tool during step-by-step registration.

Once you are logged in, if you don't see a Staff Feeding button, your account may not have been verified yet. Please ask your clinic admin to verify your account to access Staff Feeding.



You will receive this email once your clinic admin verifies your account on Hills4me

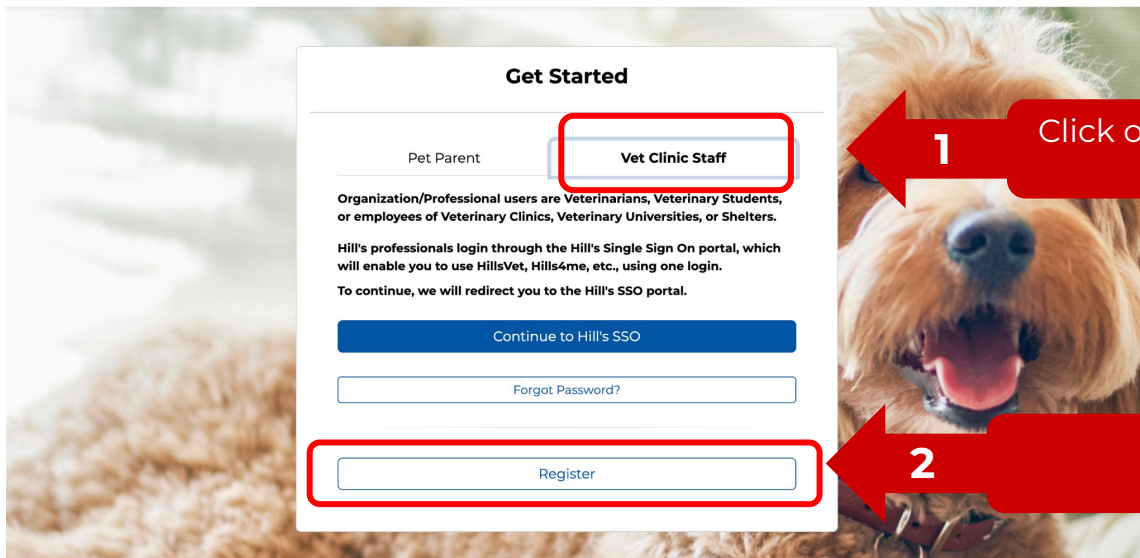
4. For users with a pet
parent account on
Hills4me



Visit ie.hills4me.com



[FAQ](#) [Contact](#)



Get Started

[Pet Parent](#)[Vet Clinic Staff](#)

Organization/Professional users are Veterinarians, Veterinary Students, or employees of Veterinary Clinics, Veterinary Universities, or Shelters.

Hill's professionals login through the Hill's Single Sign On portal, which will enable you to use HillsVet, Hills4me, etc., using one login.

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Continue to Hill's SSO

Forgot Password?

Register

1

Click on the tab "**Vet Clinic Staff**"

2

Click on the tab "**Register**"

If you want to keep your pet parent account:

you need to complete the registration form using a **DIFFERENT** email address than the one previously used for your pet parent account

If you don't want to keep your pet parent account:

you need to complete the registration form using the same email address that was previously used for your pet parent account, your account will be automatically converted to a vet account

Complete the registration form



Register

This information is only available to veterinarians and veterinary professionals. Please [login](#) in or create a new profile.

* Mandatory Field

☐ I would like to receive information from Hill's about products, offers and programmes.
☐ I agree to be contacted by text message, phone and/or fax.

By submitting this form, I agree that I am a Veterinarian, Veterinary Nurse, Veterinary student, Veterinary Nurse student, shelter staff or other member of a veterinary healthcare team at a veterinary clinic.

☐ I read and accept Hill's [Terms of Use](#). *
☐ I read and accept Hills4me [Terms of Use](#). *
☐ I read and accept Hill's [Privacy Policy](#). *

Next

[Have an account already?](#)

Mandatory fields

We still need a few more details:

☒ I read and accept Hill's [Terms of Use](#). *
☒ I read and accept Hills4me [Terms of Use](#). *
☒ I read and accept Hill's [Privacy Policy](#). *

Submit

Check your inbox, you must have received this email. Click on 'Confirm registration'.



THANKS FOR REGISTERING WITH [IE.HILLS4ME.COM](https://ie.hills4me.com)!

Hi Irina Khavanskaya,

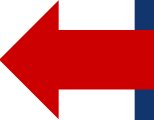
You're ready to start enjoying the benefits of ie.hills4me.com! Just [confirm your registration now](#) and you'll have access to all the exclusive articles, offers and invites we have in store for you.

CONFIRM REGISTRATION ▶

Talk to you soon!
Your friends at Hill's

Confirm your registration

Wait for your clinic admin to verify your account to access Staff Feeding



You will receive this email once your clinic admin verifies your account on Hills4me

Log in with your new password



Email *

Password *

☐ Remember me

[Sign In](#)

[Don't have an account?](#) [Register](#)

[Forgot password?](#)

Enter your new
credentials

RECOMMEND Staff Feeding

MY CLINIC

QR Code

Clinic Details

 **Hill's Pet Nutrition**
Clinic ID:
Phone:
Email:

Please contact us to modify information about your organization other than your logo and hours.

Hours
8am-6pm

Clinic Email

Clinic Phone

Logo
Choose File No file chosen

[Submit](#)

[Back](#)

You will be redirected to
Hills4me homepage

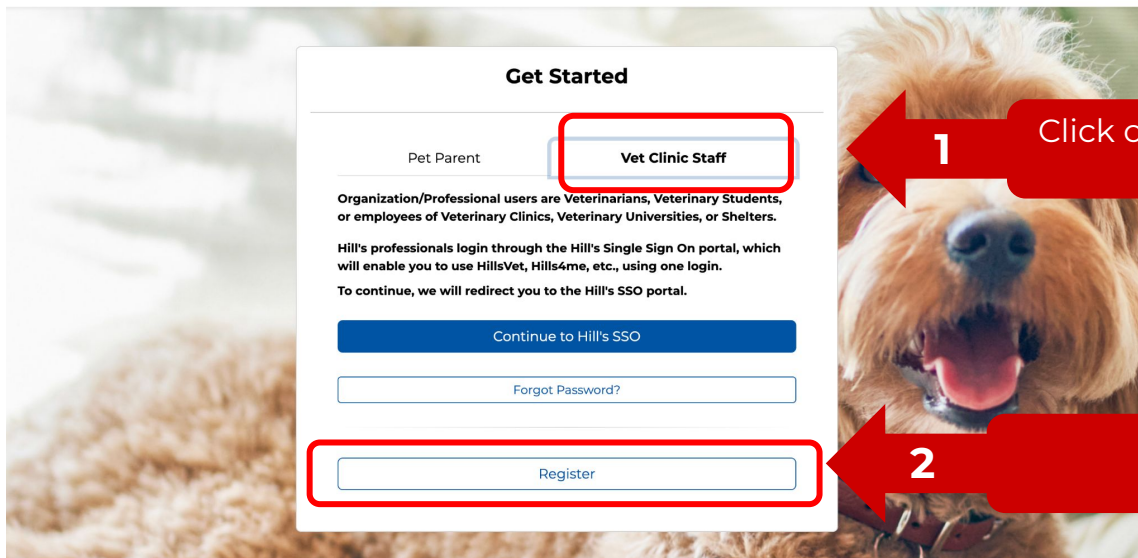
5. For users who have not used the Hills4me or Hillsvet websites



Visit ie.hills4me.com



[FAQ](#) [Contact](#)



Get Started

[Pet Parent](#)[Vet Clinic Staff](#)

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Continue to Hill's SSO

Forgot Password?

Register

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Click on the tab **"Vet Clinic Staff"**

2

Click on the tab **"Register"**

Complete the registration form



Register

This information is only available to veterinarians and veterinary professionals. Please [login](#) in or create a new profile.

* Mandatory Field

☐ I would like to receive information from Hill's about products, offers and programmes.
☐ I agree to be contacted by text message, phone and/or fax.

By submitting this form, I agree that I am a Veterinarian, Veterinary Nurse, Veterinary student, Veterinary Nurse student, shelter staff or other member of a veterinary healthcare team at a veterinary clinic.

☐ I read and accept Hill's [Terms of Use](#). *
☐ I read and accept Hills4me [Terms of Use](#). *
☐ I read and accept Hill's [Privacy Policy](#). *

Next

[Have an account already?](#)

Mandatory fields

We still need a few more details:

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☒ I read and accept Hill's [Privacy Policy](#). *

Submit

Check your inbox, you must have received this email. Click on 'Confirm registration'.



THANKS FOR REGISTERING WITH [IE.HILLS4ME.COM](https://ie.hills4me.com)!

Hi Irina Khavanskaya,

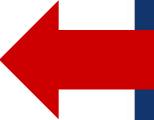
You're ready to start enjoying the benefits of ie.hills4me.com! Just [confirm your registration now](#) and you'll have access to all the exclusive articles, offers and invites we have in store for you.

CONFIRM REGISTRATION ▶

Talk to you soon!
Your friends at Hill's

Confirm your registration

Wait for your clinic admin to verify your account to access Staff Feeding



You will receive this email once your clinic admin verifies your account on Hills4me

Log in with your new password



Email *

Password *

☐ Remember me

[Sign In](#)

[Don't have an account?](#) [Register](#)

[Forgot password?](#)

Enter your new
credentials

RECOMMEND Staff Feeding

MY CLINIC

QR Code

Clinic Details

 **Hill's Pet Nutrition**
Clinic ID:
Phone:
Email:

Please contact us to modify information about your organization other than your logo and hours.

Hours
8am-6pm

Clinic Email

Clinic Phone

Logo
Choose File No file chosen

[Submit](#)

[Back](#)

You will be redirected to
Hills4me homepage

If you see a 'Permission Denied' error, it means you already have an account with Hills4me or Hillsvet

Mobile number

Fax

☐ I would like to receive information from Hill's about products, offers and programmes.

☐ I agree to be contacted by text message, phone and/or fax.

☒ I read and accept Hill's [Terms of Use](#). *

☒ I read and accept Hills4me [Terms of Use](#). *

☒ I read and accept Hill's [Privacy Policy](#). *

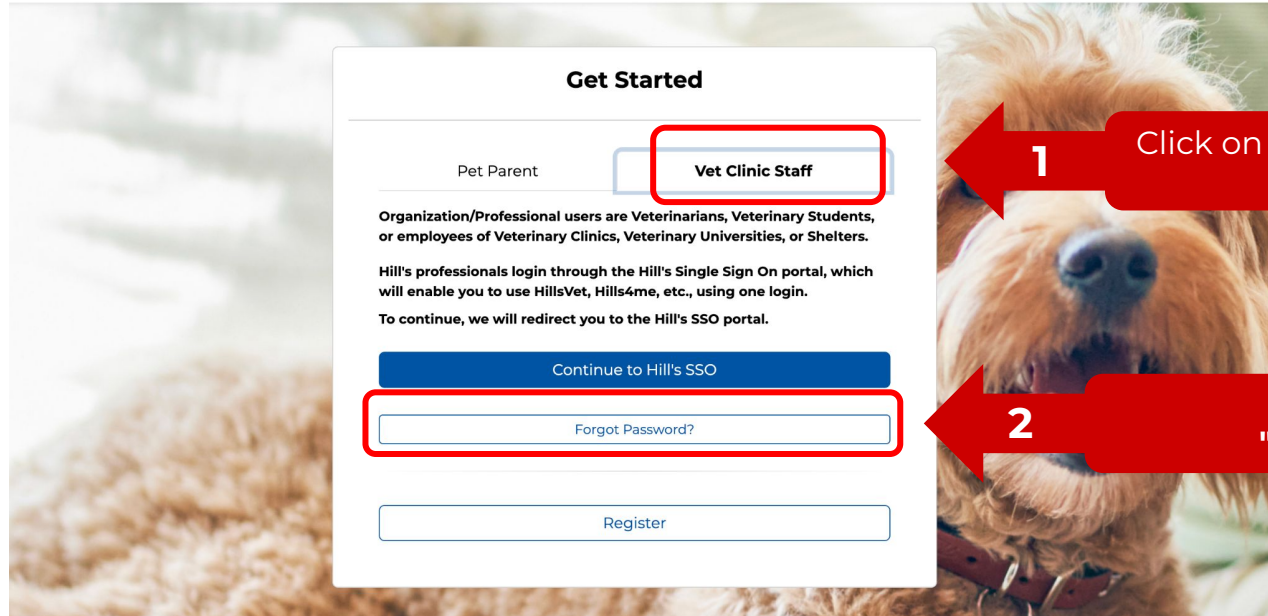
Submit

Permission denied

To recover the account, please try resetting your password.

Visit ie.hills4me.com

[FAQ](#) [Contact](#)



Get Started

Pet Parent

Vet Clinic Staff

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To continue, we will redirect you to the Hill's SSO portal.

Continue to Hill's SSO

Forgot Password?

Register

1

Click on the tab "Vet Clinic Staff"

2

Click on the tab "Forgot Password?"

You will be redirected to this



Transforming Lives

Please enter your email address to reset your password:

Email: *

Submit

Enter your email address here

Check your inbox, you must have received this email. If you can't find it, check your Spam folder as well.

Click here



WOULD YOU LIKE TO RESET YOUR PASSWORD?

Hi ***** ,

We received a request to reset the password associated with your Hills4me profile. Please click the button below and follow the instructions to reset your password.

RESET PASSWORD -

If you have not requested a reset on your password, please disregard this email.

Sincerely,
Your friends at Hill's



Set your new password



Transforming Lives

Please enter a new password:

New password: *

Confirm password: *

[Submit](#)

Click on **"Log in again"**.

2

1

Fill in these fields and click **"Submit"**.



Transforming Lives

Your password has been changed successfully.
Log in with your new password.

[Back to Login](#)

Log in with your new password



Email *

Password *

☐ Remember me

Sign In

Don't have an account?

[Register](#)

[Forgot password?](#)

MY CLINIC

QR Code

Clinic Details



Hill's Pet Nutrition
Clinic ID:
Phone:
Email:

Please contact us to modify information about your organization other than your logo and hours.

Hours

8am-6pm

Clinic Email

Clinic Phone

Logo

Choose File No file chosen

Submit

Back

Enter your new
credentials

You will be redirected to
Hills4me homepage

Once you are logged in and verified by your clinic admin, you will have personal access to the **NEW**
Staff Feeding Programme

And access to **Quick Reco**
to create personalised recommendations for pets



To get started, first you need to add your pets information

RECOMMEND

Staff Feeding

Welcome

Available Rewards Balance



(.....)

Staff feeding

Please register at least one pet before making a purchase

Add new pet

 Request Payout



 My Details



 My Pets



 My Clinic



Click the Staff Feeding icon at the top of the page, then select "Add new pet". Each staff member is allowed up to two pets.

MY PETS

Reggie

Mar-2019

Details

Edit

New

Then click on Staff feeding to make a claim

Welcome
Available Rewards Balance
●●●●●●●● (.....)

Staff feeding allowance
2 Pets maximum, food allowance resets every 6 month(s)
Dog: 38.0kg remaining
Staff feeding

Request Payout >

My Details >

My Pets >

My Clinic >

Next, select 'Staff feeding' and follow the steps to submit a claim

RECORD STAFF FEEDING PURCHASE



1. Add products

1. Scan or input the barcodes of the Hill's products you have purchased within 180 days.



2. Upload receipt

2. Upload an itemized receipt clearly showing the product names, weights, and quantities, together with your clinic's logo and date.



3. Review and submit

3. Review and the submit.

That's it. Once Hill's receives your claim, we will validate it and credit your account. You will receive an email when this is completed. At that point, you can request the points be transferred in cash to your bank account.

Got it. Let's Go!

transforming Lives

Select 'Request Payout' and follow the steps to receive the money in your bank account

REQUEST MONEY

€24.00

Your rewards balance available for cashback is:

Once you enter the amount, you will be redirected to a secure form where you can enter your bank details for the cashback payment.

Alternatively, you will have the opportunity to provide your bank details via the payment link you will receive in an email.

Amount

Submit

Back

If you have any questions you can contact your local Hill's Territory Manager or reach out to us at <https://ie.hills4me.com/contacts/new>