NEW Staff Feeding Programme

Enjoy Simple, Convenient Access to Discounted Food for Your Pets!



NEW Staff Feeding Programme



Automatic discount 40% OFF



FREE home delivery



Quick Reco & Staff Feeding tools in one account



NEW Staff Feeding Programme

How to log in: a Step-by-step Guide



User scenarios



- If you have an <u>admin account</u> on Hills4me, please go to <u>slide 5</u>
- 2. If you have <u>used Hill's Quick Reco</u> (<u>hills4me.co.uk</u>), please go to *slide 11*
- If you have <u>used Hill's Staff Feeding</u> (<u>hills4you.com</u>) but haven't yet used Hill's Quick Reco, please go to <u>slide</u> 16
- 4. If you are <u>registered on hillsvet.co.uk</u>, please go to <u>slide 29</u>
- 5. If you are registered as a pet parent and have <u>used Hill's Loyalty</u> (<u>hills4me.co.uk</u>), please go to *slide 36*
- 6. If you are <u>a new user</u> and have not used the Hills4me or Hills4you websites, please go to *slide 43*

1. For clinic admins: How to verify users on Hills4me

If you need admin access to Hills4me, please ask your Hill's representative for assistance or contact us https://www.hills4me.co.uk/contacts/new



What Admin access is

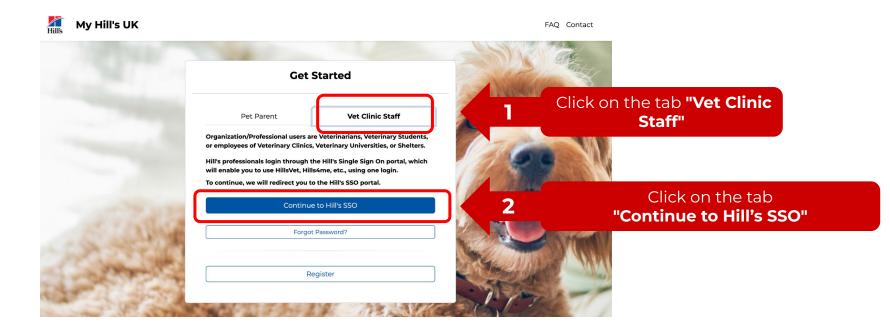


- 1. Admin access enables you to manage users assigned to your clinic ID:
 - **Deactivate** users won't be able to log into Hills4me **Verify** users will have access to Staff Feeding and can send Quick Reco emails
 - **Unverify** users can log in, but won't have access to Staff Feeding or the ability to send Quick Reco emails
- 2. You also have access to clinic data, including Quick Reco, Eshop & Loyalty dashboards

Please start by reviewing the list of your clinic staff and verify those who need access to Staff Feeding.

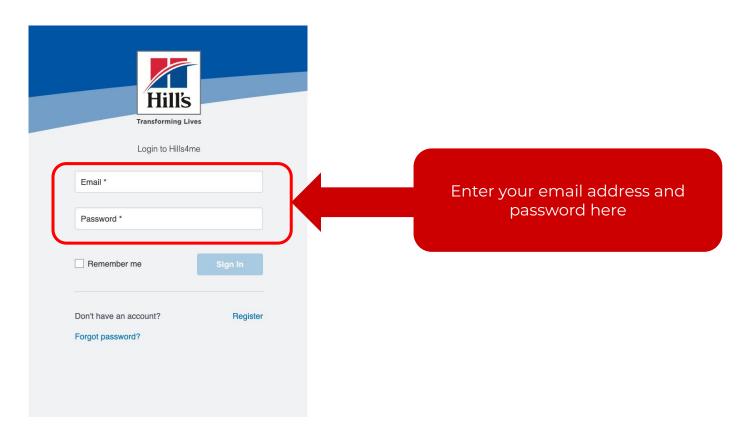


Go to the 'Vet Clinic Staff' tab and click on 'Continue to Hill's SSO'.



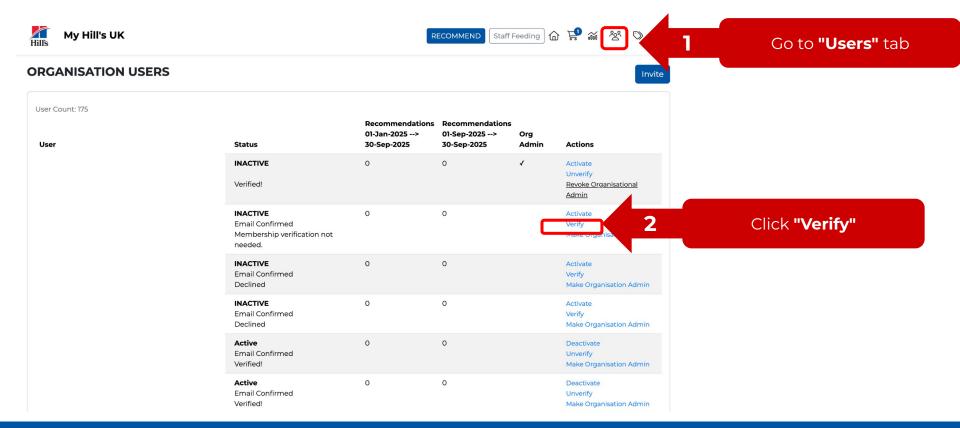
Sign in to Hills4Me with your credentials





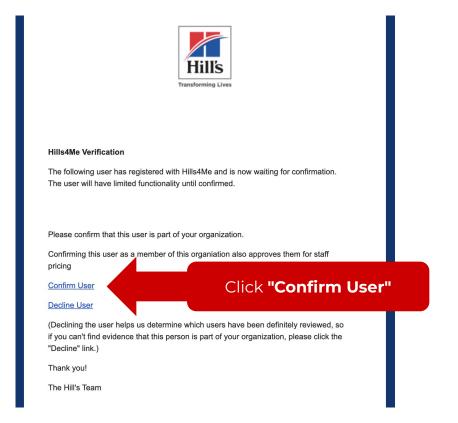
Once logged in, go to the clinic users list and verify the users who need access





Next time a new user registers, you'll receive an email to verify them



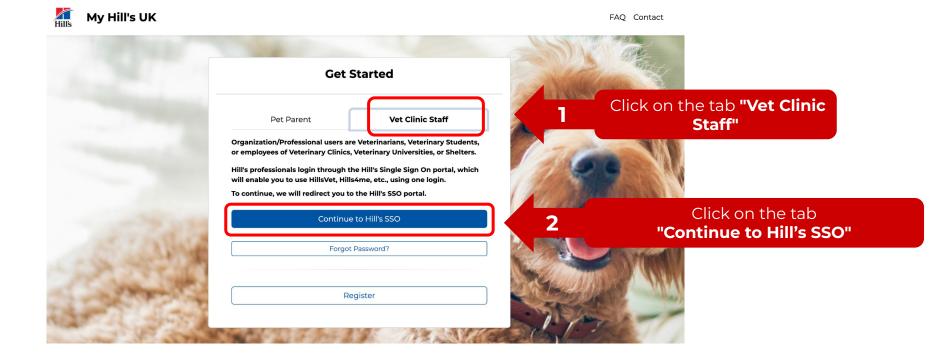


2. For users who already have a Quick Reco account



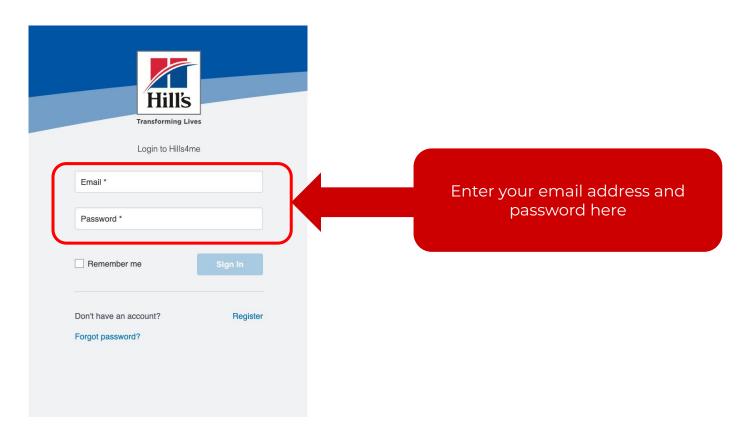
Visit hills4me.co.uk





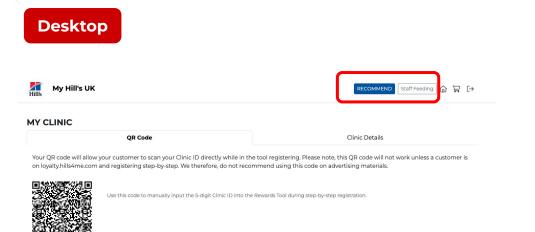
Sign in to Hills4Me with your credentials



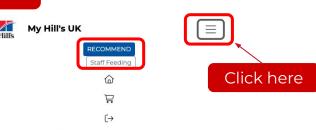


You should now be able to access Quick Reco and Staff Feeding









code will not work unless a customer is on loyalty.hills4me.com and registering step-by-step. We therefore, do not recommend using this code on advertising materials.

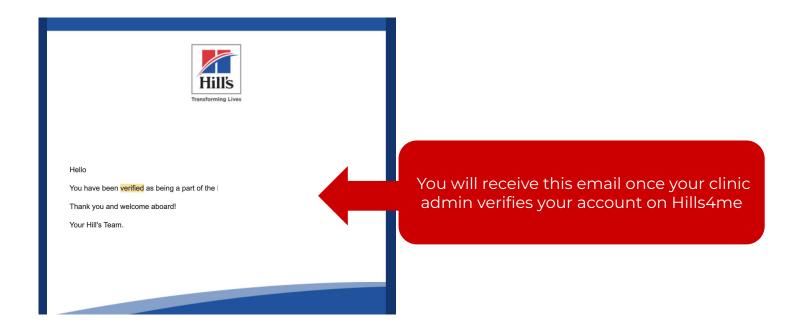


the 5-digit Clinic ID into the Rewards Tool during step-bystep registration.

Use this code to manually input





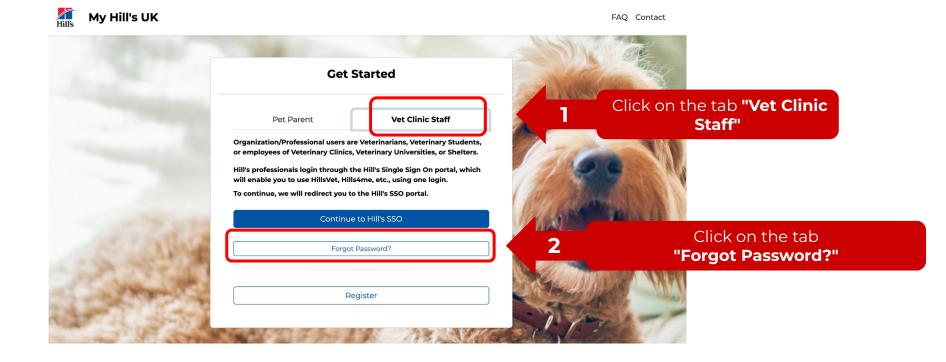


3. For users with a Staff Feeding account (hills4you) but without a Quick Recoaccount



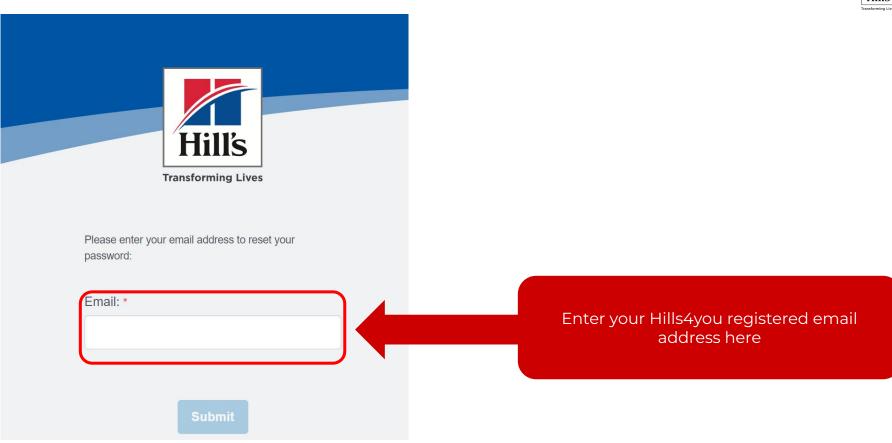
Visit hills4me.co.uk





You will be redirected to this





Check your inbox, you must have received this email. If you can't find it, check your Spam folder as well.



WOULD YOU LIKE TO RESET YOUR PASSWORD?

Hi *****,

We received a request to reset the password associated with your Hills4me profile. Please click the button below and follow the instructions to reset your password.

Click here

RESET PASSWORD .

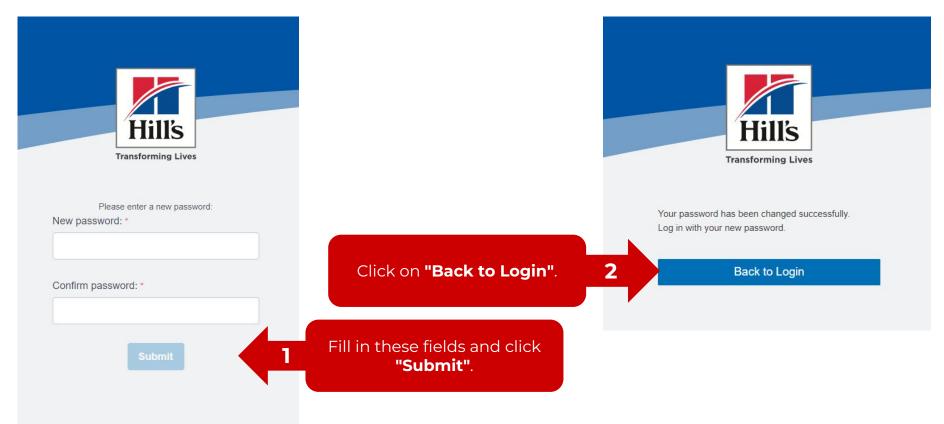
If you have not requested a reset on your password, please disregard this email.

Sincerely, Your friends at Hill's



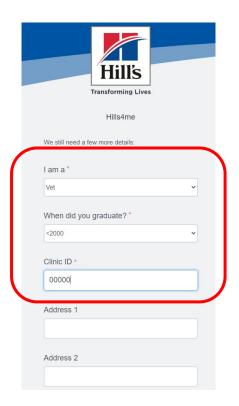
Set your new password

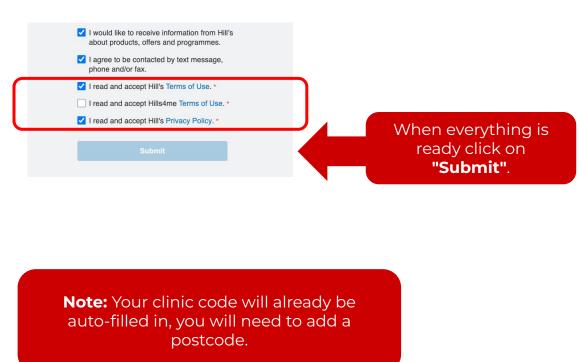




We will ask you to confirm a couple of details in the process, please complete only the mandatory fields marked with an *

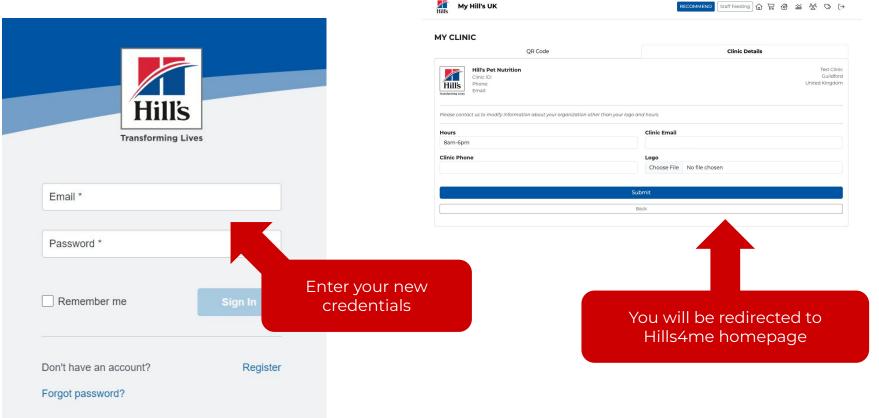






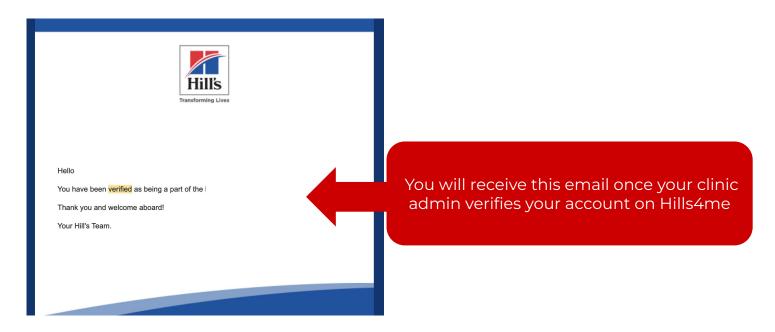
Log in with your new password





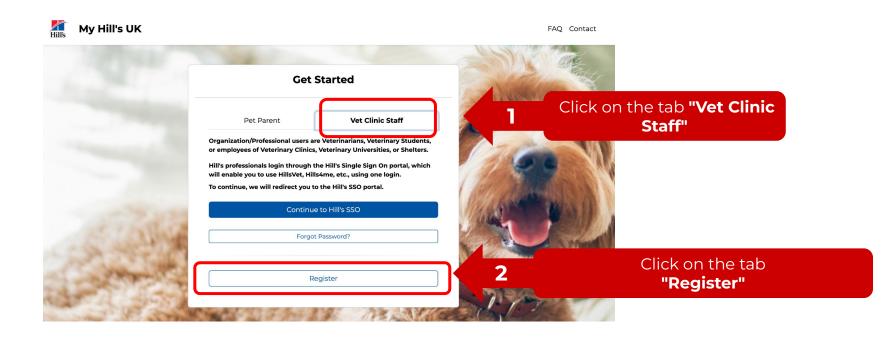






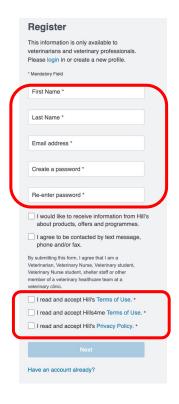
If you don't receive a reset password, please try to register



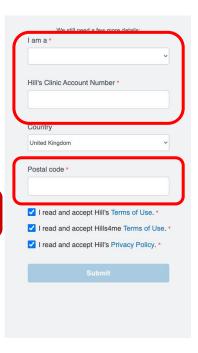


Complete the registration form





Mandatory fields



Check your inbox, you must have received this email. Click on 'Confirm registration'.





THANKS FOR REGISTERING WITH HILLS4ME.CO.UK!

Hi

You're ready to start enjoying the benefits of Hills4me.co.uk! Just confirm.your registration now and you'll have access to all the exclusive articles, offers and invites we have in store for you.

CONFIRM REGISTRATION >

Talk to you soon! Your friends at Hill's Confirm your registration

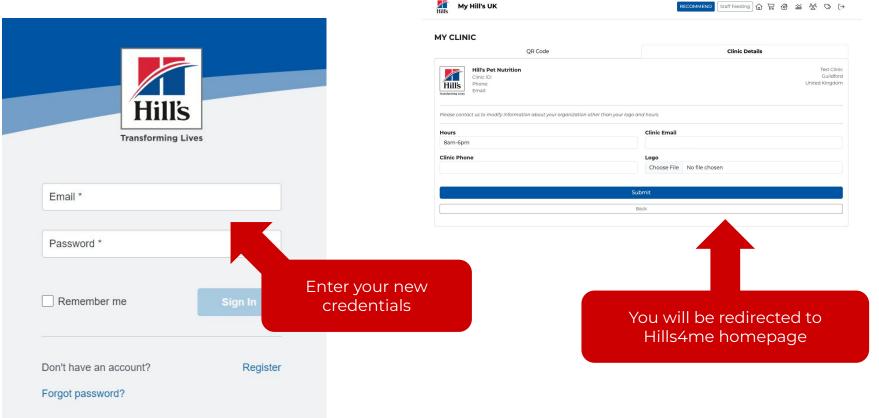
Wait for your clinic admin to verify your account to access Staff Feeding





Log in with your new password



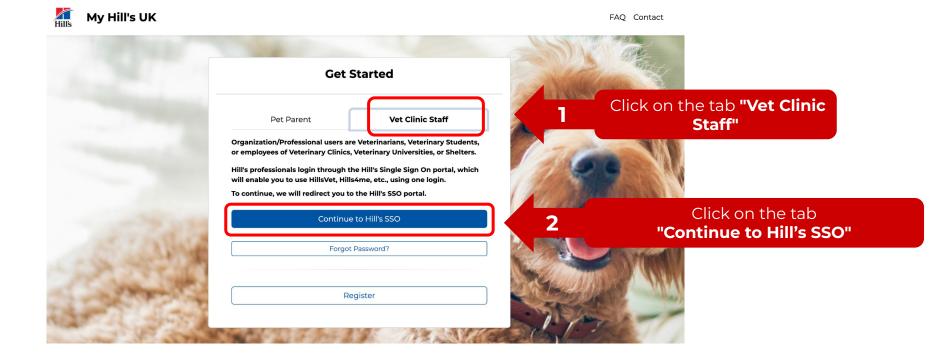


4. For users with an account on hillsvet.co.uk but without a Quick Reco account



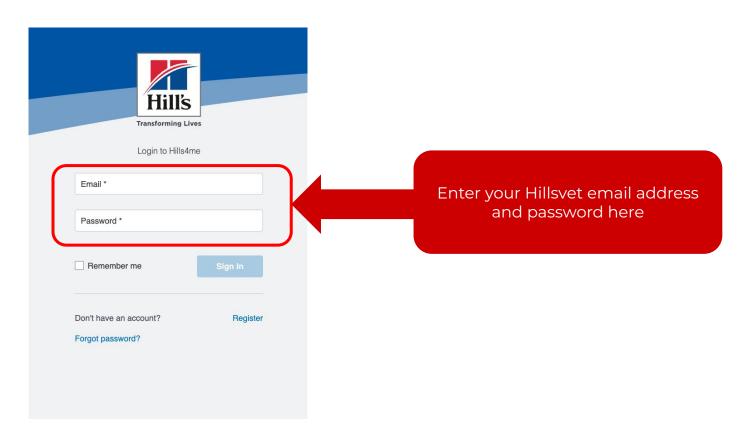
Visit hills4me.co.uk





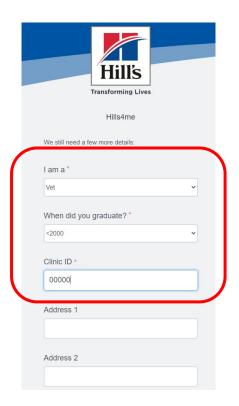
Sign in to Hills4Me with your Hillsvet credentials

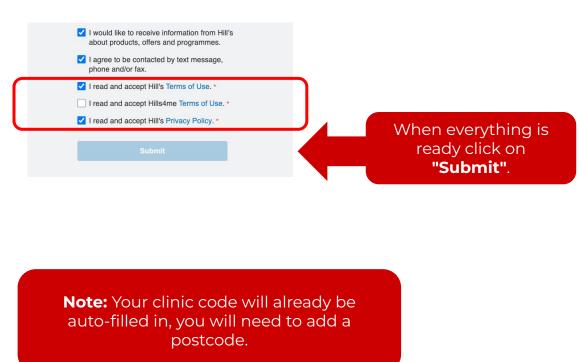




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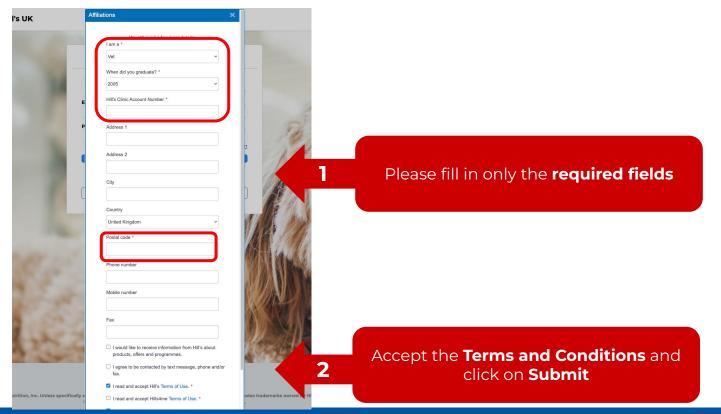






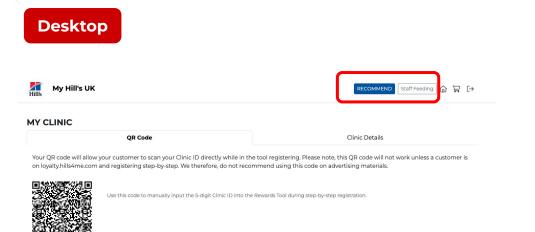




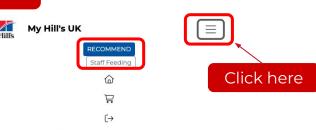


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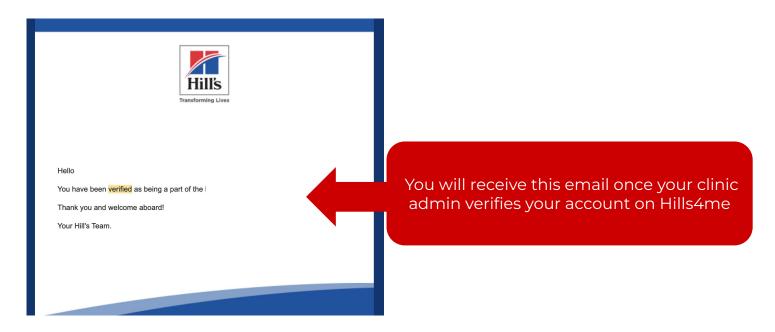


the 5-digit Clinic ID into the Rewards Tool during step-bystep registration.

Use this code to manually input





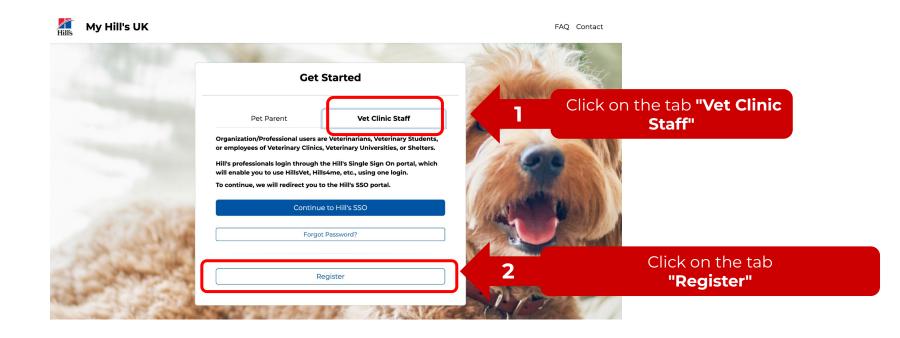


5. For users with a pet parent account on Hills4me



Visit hills4me.co.uk





If you want to keep your pet parent account:



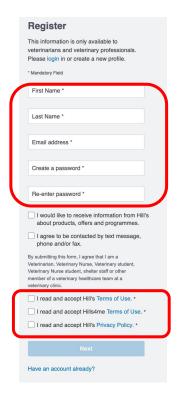
you need to complete the registration form using a **DIFFERENT** email address than the one previously used for your pet parent account

If you don't want to keep your pet parent account:

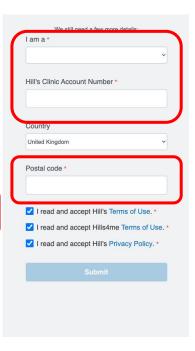
you need to complete the registration form using the same email address that was previously used for your pet parent account, your account will be automatically converted to a vet account

Complete the registration form





Mandatory fields



Check your inbox, you must have received this email. Click on 'Confirm registration'.





THANKS FOR REGISTERING WITH HILLS4ME.CO.UK!

Hi

You're ready to start enjoying the benefits of Hills4me.co.uk! Just confirm.your registration now and you'll have access to all the exclusive articles, offers and invites we have in store for you.

CONFIRM REGISTRATION >

Talk to you soon! Your friends at Hill's Confirm your registration

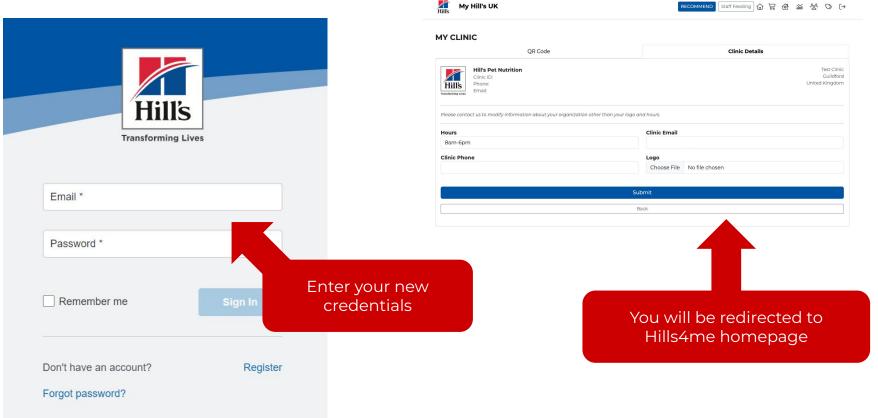
Wait for your clinic admin to verify your account to access Staff Feeding





Log in with your new password



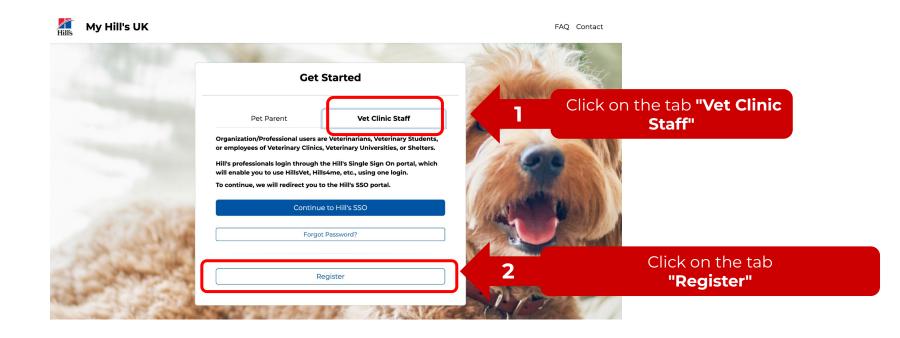


6. For new users who have not used the Hills4me or Hills4you websites



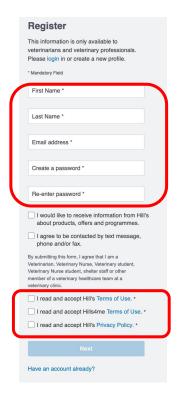
Visit hills4me.co.uk



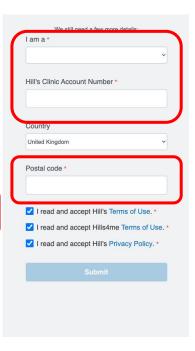


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Mandatory fields



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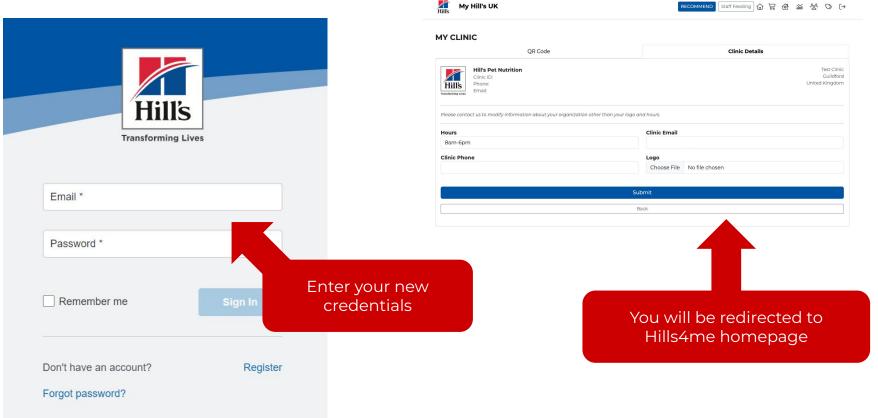
Wait for your clinic admin to verify your account to access Staff Feeding





Log in with your new password





If you see a 'Permission Denied' error, it means you already have an account with Hills4me or Hillsvet



Mo	bile number
Fa	X
	I would like to receive information from Hill's about products, offers and programmes.
	I agree to be contacted by text message, phone and/or fax.
✓	I read and accept Hill's Terms of Use. *
✓	I read and accept Hills4me Terms of Use. *
✓	I read and accept Hill's Privacy Policy. *
	Submit
	Permission denied

To recover the account, please try resetting your password.

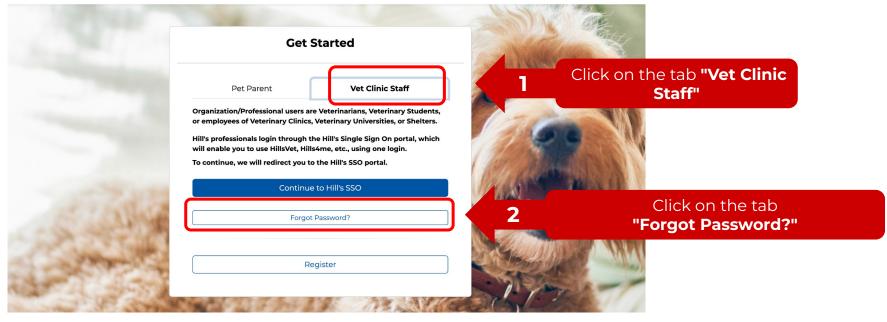


Visit hills4me.co.uk



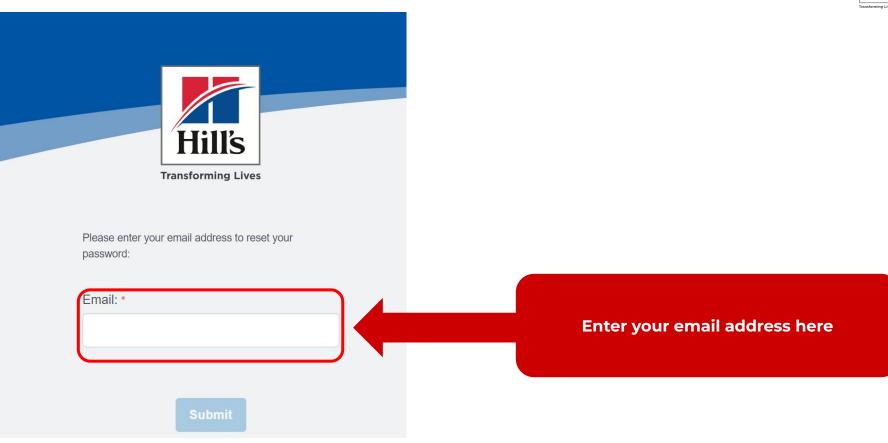
My Hill's UK

FAO Contact



You will be redirected to this





Check your inbox, you must have received this email. If you can't find it, check your Spam folder as well.



WOULD YOU LIKE TO RESET YOUR PASSWORD?

Hi *****

We received a request to reset the password associated with your Hills4me profile. Please click the button below and follow the instructions to reset your password.

Click here

RESET PASSWORD .

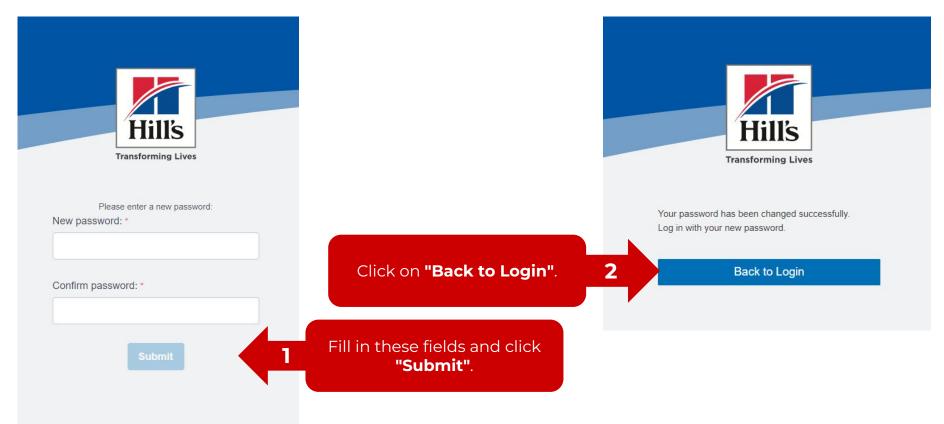
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Sincerely, Your friends at Hill's



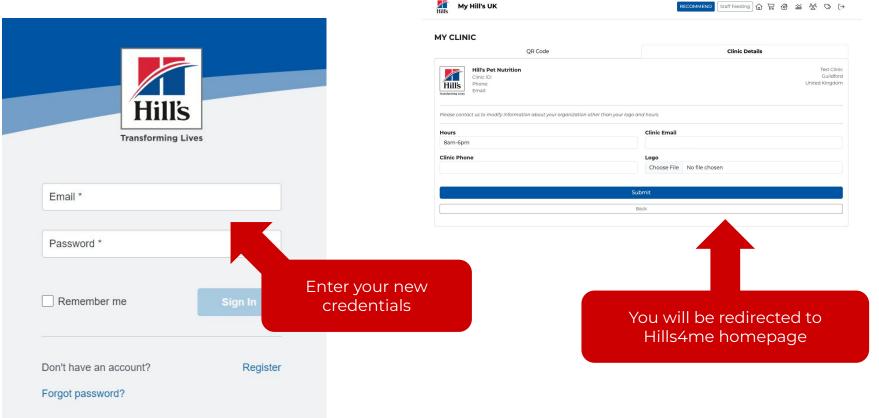
Set your new password





Log in with your new password





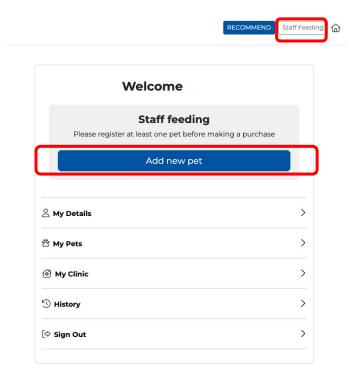
Once you are logged in and verified by your clinic admin, you will have personal access to the NEW Staff Feeding Programme

And access to **Quick Reco** to create personalised recommendations for pets



To get started, first you need to add your pets information





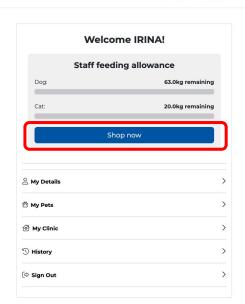
Click the Staff Feeding icon at the top of the page, then select "Add new pet". Each staff member is allowed up to two pets.



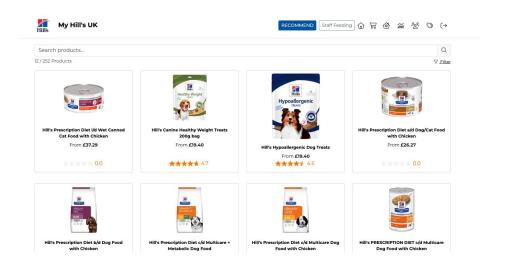
Then select Shop now to find your product

RECOMMEND Staff Feeding





Next, select 'Shop now' and either use the search bar or scroll to find the product you need for your pet(s)





If you have any questions you can contact your local Hill's Territory Manager or reach out to us at https://www.hills4me.co.uk/contacts/new